



VISITOR TERMS CONDITIONS

Garon Park Golf Complex Ltd accept no liability in respect of any injury, loss, damage, act or omission however caused, all persons use the facility at their own risk.

Any member/visitor/guest tee-off time booked online but not fulfilled, will not be entitled to a refund.

Cancellations

Online booking cancellations or alterations can only be made by e-mailing info@garonparkgolf.co.uk.

Cancellations made by telephone or in person, will not be permitted whatsoever.

Any changes will only be able to be submitted by the person named on the credit/debit card used to make the booking.

A refund will only be given if the booking is cancelled within 48 hours of the activity and a copy of the booking confirmation email received must be forwarded with the request to info@garonparkgolf.co.uk.

All refunds will be made using the online booking system and can take 3-5 working days once the refund has been issued.

Adverse Weather

1. If the golfer(s) chooses to play a 9-hole round of golf, then the weather worsens and the golfer(s) decides not to continue, no refund will be given;
2. If the golfer(s) chooses to play an 18-hole round, then the weather worsens and the golfer(s) come off the course during or at the end of the front 9 holes, a refund of an 18 hole round less the cost of a 9-hole round will be given;
3. If the golfer(s) chooses to play an 18-hole round, if the golfer(s) come off the Course during the back 9 holes, no refund will be given.

Course Closure

When the Course is closed, no person may play on the Course and all bookings are cancelled. It is then up to the individual(s) concerned to re-book their golf slots by emailing info@garonparkgolf.co.uk within 24 hours of their original booking. Any pre-paid monies will then automatically be transferred to the new booking.

Alternatively, if an agreed date cannot be determined and a refund has been agreed this will be made using the online booking system and can take 3-5 working days once the refund has been issued.

Pace of Play

Intended playing time allowed for 18 holes is 4 hours. This rule was introduced to reduce slow play.

Dress Code

All Guests/Members shall conform to the required conventions of appropriate dress and general appearance when playing on the Course or attending the Clubhouse. Any person not complying with the above rules will not be allowed on the course.

Shoes

1. Golf shoes must be worn. Metal spikes are NOT permitted on the course, in the clubhouse or surrounding areas.
2. Smart trainers are permitted in exceptional circumstances.
3. Compressed air guns are provided to clean shoes and other equipment NO scruffy/dirty shoes are to be worn in the Clubhouse.
4. No golf shoes are to be worn in the bar/restaurant areas.

Clothing

1. Discreet logo branding only on all items of clothing.
2. No blue denim jeans, jackets, shirts or other items of denim clothing are permitted on the course.
3. No scruffy / work clothes are to be worn on the course.
4. V-neck / polo-neck / crew-neck or turtle-neck jumpers or plain collared sweatshirts are acceptable.
5. No tracksuits / jogging pants are to be worn on the Course.
6. Ladies and Gentlemen are expected to wear tailored trousers / skirts / shorts. NO casual shorts i.e. football shorts or swimming shorts, or in the case of ladies, NO brief shorts / skirts.
7. Collared shirts are expected for Ladies and Gentlemen. However, whilst other recognised golf wear is acceptable it is subject to the staff/marshal's discretion. NO vest-type shirts are to be worn.
8. Golfers are not permitted to remove their shirts on hot days.

ALL GOLFERS MUST CHECK IN THE PRO SHOP BEFORE PLAY